

COVID-19 EMERGENCY PREPAREDNESS

The safety of our customers and employees is our highest priority. As such, due to the recent events surrounding COVID-19 (Coronavirus), the Bank of Crocker has implemented added precautionary measures to help fight the spread of this disease. Considering recent events, the Bank of Crocker has implemented the following:

- Our branches and ATMs are cleaned daily with disinfectants as part of our normal course of business.
- We ask that any employee that has had direct or indirect exposure to COVID-19, to self-quarantine for the recommended period, while seeking medical attention from a qualified healthcare provider.
- Educating our employees on COVID-19.
- Following the Center for Disease Control's guidelines for prevention at (<https://www.cdc.gov/>).
- Implementing our Business Continuity Plan and alternative scenarios should our communities be further impacted. Our Business Continuity Plan is comprehensive, and it is reviewed, updated, and refined at least annually to ensure critical functions and services remain available to our customers.